



“Performance Bond: The Digitex Ultimate Guarantee.”


THE ULTIMATE GUARANTEE

Digitex Corporation's commitment to our Customer:

- 1. Digitex Corporation guarantees that Digitex laser toner cartridges will perform equally to or better than the original for two years from the date of purchase. Within 24 hours, Digitex will replace any cartridge found to be defective.*
- 2. Digitex Corporation warrants that under normal use, Digitex toner cartridges will not cause damage to any laser printer/fax machine. This is dependent upon providing Digitex with satisfactory evidence that the equipment failure was due to a defect in a Digitex cartridge, by providing Digitex with the toner cartridge, which we will replace with a new one.*
- 3. If a defect in a Digitex toner cartridge causes a printer/fax machine to fail, Digitex will repair the laser printer to its original condition within twenty-four (24) hours. If we can not repair the unit within 24 hours, Digitex will Provide a loaner at no charge (supplies included) until the original device is fully operational.*
- 4. Digitex Corporation will provide our customers with only quality parts and supplies for your equipment that have been thoroughly tested and approved by Digitex Corporation for use in your equipment.*
- 5. Digitex Corporation will provide our customers follow-up and on-going updates to keep our customers aware of the reliability, volumes and response times associated with their products.*

Your Obligation as a Customer of Digitex:

- 1. To utilize the equipment in accordance with manufacturers specifications as outlined by both the manufacturer and Digitex Corporation.*
- 2. To maintain the equipment under continuous Full Service and Supply Programs, using only Digitex provided supplies (Excluding Paper).*
- 3. To remain current on all payments and any other obligations due directly to Digitex Corporation.*
- 4. To notify Digitex prior to relocating the equipment outside of the established authorized servicing area.*

 **DIGITEX (281) 332.8727**
Dependable Products...Dependable People.